

## **Metro's Community Access Transportation**

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Metro's Community Access Transportation (CAT) expands mobility options for people with disabilities and seniors by developing partnerships with community agencies in the region. Metro has programs that provide vehicles and operating funds to assist agencies set up their own transportation services.

Agencies benefit because they can customize their transportation services to meet their clients' needs. The community benefits because these programs are more cost effective than Metro's Access Transportation.

### **Mission Statement:**

Expand transportation options for people with special needs in King County and increase efficiencies through coordinated service and partnerships.

### **Goals:**

Compliment Access Transportation by filling in gaps in service (such as service for seniors or people who are not registered for Access Transportation but need assistance or expanding in rural areas where little or no Access service exists).

Provide effective and less expensive alternative transportation options to Access Transportation for seniors and people with disabilities.

### **Eligibility:**

Community Access Transportation has two programs available to agencies that primarily serve seniors or people with disabilities:

### **Advantage Program:**

For agencies that serve seniors and people with disabilities.

**Metro provides:**

- accessible vans
- maintenance
- driver training
- \$10,000+ grant funds for operating expenses to agencies that qualify for financial aid. Funds can be used for gas, insurance, maintenance or program administration labor (funds cannot be used to fund drivers).

**The agencies provide:**

- van drivers and scheduling
- comprehensive and liability insurance
- transportation service for their customers, including at least **150** one-way trips per month for Access eligible customers (who have a disability that prevents them from riding a lift-equipped bus some or all of the time).

**Vanworks Program:**

For agencies that transport seniors or people with disabilities to work or training.

**Metro provides:**

- Metro Vanpool vehicle/accessible vehicle
- gasoline
- comprehensive/collision insurance
- maintenance

**The agencies provide:**

- van driver and scheduling
- back up driver
- bookkeeper
- liability insurance
- transportation service for their customers, including at least **50** one-way trips per month for Access eligible customers. The van must consist of at least five commuters.

## CAT Data:

Data	2005	2006	2007	2008	2009*
Participating agencies	21	20	20	22	25
Vans in service	46	46	53	60	76
Boardings	127,685	129,460	141,368	155,456	200,000
% of boardings for ADA riders	41%	41%	41%	38%	43%
% of boardings for non-ADA riders**	59%	59%	59%	62%	57%
Average cost per ride on CAT	\$4.37	\$4.50	\$5.00	\$4.80	\$4.20
Average cost per ride on Access	\$32.57	\$34.24	\$36.11	\$39.17	\$37.65
Annual cost savings to Metro***	\$1,147,084	\$1,234,841	\$1,386,127	\$1,567,712	\$2,397,900

\* Estimated data

\*\* Non-ADA registered riders are mostly seniors over 55 or people with special needs.

\*\*\* "Cost of Access eligible CAT riders at the Access cost per boarding rate (86,000 \* \$37.65)" - "the cost of all CAT boardings at the CAT cost per boarding rate (114,000 \* \$4.20)"